Further Particulars
SENIOR COMMON ROOM AND HALL ASSISTANT

Job Title: SCR & Hall Assistant
Department: SCR & Hall
Location: Merton College, Merton Street
Contract Type: Permanent
Responsible to: The Steward

Merton College

Merton College was founded in 1264. The College has over 70 Fellows and approximately 600 undergraduate and graduate students. More information on Merton College can be found on the website www.merton.ox.ac.uk.

All meals are all served in the magnificent Hall and Senior Common Rooms. The Hall can seat 120 guests in the traditional College style seating. Breakfast, lunch and dinner is served 7 days a week for approximately 50 weeks a year.

Main Purpose of the Role

Reporting to the Steward through the Head Butler and Hall Steward, the SCR & Hall Assistant will be expected to work as part of the SCR or Hall team to prepare rooms for food service, serve food and beverages and clear rooms following service.

Main Duties

- To establish and maintain a high level of Customer Service for SCR fellows, Students, College Staff, Conference and Dinner guests and visitors to the College.
- To provide a high standard of service and present a positive image of the College by performing various catering duties for all College members and visitors to the College.
- Serve customers food and beverages from the servery counter or waiter/waitress service as required.
- Set up furniture and equipment for seminar, teaching, conference or other purposes.
- To carry out manual domestic duties, which includes various aspects of manual handling and carrying.
- Clean and prepare service, dining and ancillary areas, ensuring adherence to the required standards of hygiene.
- To co-operate with colleagues in the interest of College students.
To adhere to and comply with college policies at all times.
To act within the College’s health and safety policy and procedures so as to ensure a safe working environment.

Experience Required

Essential
- Excellent interpersonal skills, with an interest and appreciation of fine food and drink.
- Experience of working in a customer service environment.
- Able to work as part of a team.
- Excellent communication skills.
- Enthusiastic approach to work.
- Flexible in duties and working hours as well as a co-operative attitude.
- Reliable and punctual.
- A good understanding of spoken and written English, with the ability to communicate effectively with a wide variety of people, including Fellows, College Staff, Students and external clients.
- Able to follow instructions.

Desirable
- Experience as a Waiter/Waitress
- Catering qualifications.

Salary and Benefits

- The salary for this role is £21,659.25 per annum. Overtime is also applicable to this role. Overtime will be required at certain times to cover absence and holidays or other operational requirements.
- Working a 40 hour week, normally over 5 days a week, applicants will be required to work up to three split shifts a week including evenings, weekends and bank holidays. Times of work will vary in accordance with the weekly duty roster notified to you in advance by your Head of Department.
- In addition to the normal English bank and public holiday’s you will be entitled to 30 days holiday.
- Benefits include membership of the University of Oxford Staff Pension Scheme (OSPS), private medical insurance, free uniform and meals in College when on duty. Free onsite car parking is available.

Application Process

Those wishing to apply for this post should complete the online application at https://www.merton.ox.ac.uk/vacancies and upload the following documents by 9:00am on Monday 13th December 2021:

- A detailed covering letter outlining their motivation for applying and how their skills and experience equip them to undertake the role.
- A CV.
- An Equal Opportunities Recruitment Monitoring form. The information collected on the equal opportunities recruitment monitoring form does not form part of the selection process and will not be circulated to the
selection panel. It will be used solely to monitor the effectiveness of the College’s single Equality Scheme which is published at http://www.merton.ox.ac.uk/aboutmerton/collegepolicies.shtml

The position may be discussed further with the Steward (email: malgorzata.skalik@merton.ox.ac.uk).

The policy and practice of Merton College require that all staff are afforded equal opportunities within employment. Entry into employment with the College and progression within employment will be determined only by personal merit and the application of criteria which are related to the duties of each particular post and the relevant salary structure. In all cases, ability to perform the job will be the primary consideration. Subject to statutory provisions, no applicant or member of staff will be treated less favourably than another because of age, disability, gender reassignment, marriage or civil partnership, pregnancy or maternity, race, religion or belief, sex, or sexual orientation.

Merton College is an equal opportunities employer.